



When you Click the **Report a Complaint**:

You will be linked immediately to an independent third-party service, called ALIAS where you will fill out the online complaint form. ALIAS will contact the complainant within 48 working hours.

The staff of ALIAS are: Experienced in helping victims of maltreatment, professionally and personally independent of Alberta Golf. They know and understand Alberta Golf's Safe Sport policies. They are qualified and experienced in navigating complaints of MALTREATMENT.

ALIAS does not handle complaints or concerns involving procedure, high performance tier program selection, club level suspensions, or other complaint/concerns of this nature.

If you are unsure if your complaint constitutes MALTREATMENT, please review the **Alberta Universal Code of Conduct (AB UCC)** and the Alberta Golf Code of Conduct Policy.

Alberta Golf abides by the **Alberta Universal Code of Conduct (AB UCC)** to guide the organization, our members, and our organizational participants in ensuring the safety and well-being of those associated with the sport of golf.

Each person has a responsibility to help keep the sport safe. Reports of MALTREATMENT that come to the attention of any Alberta Golf Staff will be directed to contact ALIAS using the "**Report a Complaint**" button.

By providing you with this service, Alberta Golf is reaffirming its commitment to protect its members by providing a safe and positive environment within the programs, business, activities and events of the Organization.